



INTERNATIONAL ROAD
TECHNOLOGIES INC.
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Course Evaluation Summary

Course Title: Risk Management for Maintenance Operations
Client Name: State of Idaho
Date of Course: September 28-29, 2006
Location: DISTRICT THREE
Number of participants: 75 students (36 Feedback Forms - not all questions were answered)

1. Did the course achieve objectives?	Yes: 33	No: 1	
2. Did you achieve your objective?	Yes: 34	No: 0	
3. The pace was:	Too fast: 2	Too slow: 2	Just right: 32
4. Material was:	Too hard: 0	Too easy: 0	Just right: 32
5. Instructor expectation rating:	Exceeded: 24	Met: 10	Below: 0
6. Course expectation rating:	Exceeded: 14	Met: 18	Below: 0
7. Handout expectation rating:	Exceeded: 16	Met: 15	Below: 0
8. PowerPoint expectation rating:	Exceeded: 13	Met: 18	Below: 1

Comments from what was most useful:

- Credible instructor
- Good information – Good Presentation
- All good
- Learning about documents and how to report. What to look for.
- Expressed concerns over increased legislation and litigation that ITD & Idaho State face
- Always cover your ass!
- All
- Highlighted points of interest and unknown guidelines. Reinforced need for documentation and difference in procedures between districts

- Pointed out flaws in current policy and practices
- Documentation and material
- Printed material
- The information about what we need to document
- How to notice wrong things
- About what you have to keep track of for any situation and that you need to train or refresh all the time
- The booklet
- Learning more about laws of the road of maintenance and paperwork that is done on the road
- Everything – I learned a lot
- Documentation – form completions. Consistency
- Information
- The presentation was good and the instructor was good. What seems missing is any indication that the very top management concurs with the concepts and are willing to support these efforts at the expense of other efforts
- Legal terms. Do's & Don't's. Also the reporting forms
- Awareness

Comments from what was least useful:

- Too much to cover in short time, but ITD planned in that way. Good job.
- Conclusive policies – difficult to obtain, ongoing policies changing continuously
- N/A
- It was unclear as to how to word policy manuals
- Forms/Litigation nightmares – little actually applied to Idaho Law
- Nothing
- Nothing
- The forms, until they are accepted
- Nothing
- A lot of negative
- All was very useful
- Length – but I don't know how you could shorten it

Comments from "what would you say to others about this course":

- Take it (employees). Repeat it (Cheryl)
- Good course with useful information. Documentation vital
- Good course
- Good course - lots of information
- It was good
- Be aware and attend
- Be careful out there
- Useful
- It was good information
- Good instruction – Interesting information
- We need this to know what we are up against; then look for a new line of work.
- The course was informative and helpful. Should be mandatory for new employees
- They should attend

- Pay close attention
- Do the follow up and read
- Take the course – very useful
- Take it!
- It was more a briefing but very good
- Worth while information
- More folks need to attend – all the way up to the Board and the Legislature
- Take it
- Something definitely requiring thought

General Comments:

- Good job
- Good overall course. Very informative. Alerts employee on extreme importance of responsibility of liability and commitment to safety
- Instructor was fun and made the class interesting. He was very patient with those who were a bit vocal on some subjects
- Useful information
- We, the low employees, are being held for hostage when it gets down to the bottom
- Scary stuff
- Good overall and presented well
- Learned a lot more then I realized
- Great course – information was important to me. Made me aware of what I need to do and how to do my dairies
- The instructor was very knowledgeable. He knew his subject well.
- Needed course for everyone
- Trying to get the workers to accomplish items that are not favorishly supported by top management, is like pushing a chain up a hill. If they don't want to go – it won't happen