



INTERNATIONAL ROAD  
TECHNOLOGIES INC.  
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## **Course Evaluation Summary**

Course Title: Risk Management for Maintenance Operations  
Client Name: State of Idaho  
Date of Course: September 25, 2006  
Location: DISTRICT ONE  
Number of participants: 80 (33 Feedback Forms - not all questions were answered)

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1. Did the course achieve objectives?	Yes: 30	No: 0	
2. Did you achieve your objective?	Yes: 27	No: 0	
3. The pace was:	Too fast: 0	Too slow: 0	Just right: 30
4. Material was:	Too hard: 0	Too easy: 1	Just right: 29
5. Instructor expectation rating:	Exceeded: 16	Met: 16	Below: 0
6. Course expectation rating:	Exceeded: 10	Met: 20	Below: 0
7. Handout expectation rating:	Exceeded: 13	Met: 18	Below: 0
8. PowerPoint expectation rating:	Exceeded: 14	Met: 15	Below: 0

## **Comments from what was most useful:**

- Learned that documentation is the key to prevent almost any law suits
- Protect Yourself
- Knowledgeable instructor
- Good information on legal matters and litigation
- All of the information is good to know. I need to know what to do and how much is needed to be documented
- Do not overdue the level of service for the road section. How important documenttion is. Increase in litigation
- What people can stoop to and how to deal with it
- The information about our resposibilites as far as documentation

- Information was useful and understanding
- The importance of documentation
- Insight to legal issues
- The booklet
- Handbook manual
- The research that was done by the instructor
- Liabilities
- Yes (the whole course)
- Information on what is in store down the road
- Reminding people to document activities - it is a must
- All
- Everything
- Woke me up to the potential of unnecessarily high damage awards due to easily changed procedures

### **Comments from what was least useful:**

- Planning Risk Management
- Nothing – it was all good
- Nothing
- None
- None
- Most seemed relevant

### **Comments from "what would you say to others about this course":**

- Very good reading information
- Very useful. Makes you more aware of possible or potential hazards
- Good course
- Good
- Lets hope the ITD will take a good look at what we need to concentrate on. It was an informative 3.5 hours
- Good course
- Read the manual
- Very informative
- Informational
- Very good information
- Take it!
- Go thru it

### **General Comments:**

- Good course
- Thank you
- I felt that the course was really not meant for me but should be for the upper management because I feel they do not give me the proper tools to do this correctly or pay me enough to take this that seriously. I am going to do my job as good as I can no matter what
- Good information

- Sometimes difficult to understand Graham when he puts his hand on his chin while talking
- Good
- I enjoyed the class
- Scary course
- Great class
- The humor in the slides were entertaining